

Frequently Asked Questions

Welcome

Eligibility

Are all Dominion Employees eligible to join?

Yes. Employees, Retirees, and Contractors of Dominion and all of its subsidiaries are eligible for membership. Your immediate family and household members are also eligible. Moreover, remember, once a member, always a member. Your account can remain open even if you leave your place of employment.

Access

How can I access my account if there isn't a Dominion Credit Union branch near me?

It's easy! The Credit Union is convenient for everyone near or far! With our 24-Hour Access services, a branch is as close as your PC, phone or mailbox. [Click here](#) to find out more about these convenient access points.

Member of Another Credit Union

I am already a member of another Credit Union. Can I be a member of both?

Yes! Think of it as having a financial product menu - you choose the products from each institution that best suit your financial needs.

Direct Deposit and Payroll Deduction

Can I sign up for payroll deduction or direct deposit?

Yes! In fact, Dominion Credit Union gives you additional flexibility with your paycheck. Direct Deposit your entire paycheck to Dominion Credit Union or just a set amount each payday (this is called Payroll Deduction). You can also choose to have money go to your Dominion Credit Union account or loan, even if your Direct Deposit goes elsewhere.